Kristin Culberson

From: Connie Williams <upshurauditor@yahoo.com>

Sent: Wednesday, March 11, 2020 11:11 AM

To: kristin.culberson@countyofupshur.com; Paula Gentry; Frank Berka; Jay Miller; Todd

Tefteller; Dustin Nicholson

Cc: Assistant Auditor

Subject: Budget Adjustment Request 3.16.20 **Attachments:** Gilmer Tech Invoice-Disaster Recovery.pdf

Attached is the budget adjustment request for review and approval at the 3.16.20 meeting. The request is to transfer \$ 9,520.00 from the IT Department computer equipment line item to the IT Consultant line item. Attached is an invoice from Gilmer Tech regarding disaster recovery from the ransomware virus attack on January 31, 2020.

I believe that the 136 hours detailed on the attached invoice is a very conservative number. I was updated on a daily basis by Gilmer Tech and believe they likely expended more than that.

During the disaster recovery, Gilmer Tech scanned every computer on the County Network, updated all computers to Windows 10, installed new security software and installed an i-mail firewall.

Please let me know if you have questions.

Connie Williams Upshur County Auditor P.O. Box 730 Gilmer, TX 75644 (903) 680-8110

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Gilmer Computer Tech 201 E. Marshall St Gilmer, TX 75644

| DATE . | HOURS | DESCRIPTION |
|-------------------|---|--|
| 4 (24 (2020 | 10 | Identified Ransomeware hit at 3:41PM - Immediately started to Search and Isolate Ransomeware on Domain Controller #1, DC2, CC Records, CC Web, Imail Server, and other servers |
| 1/31/2020 | 10 | Search all server backups to make sure no infections |
| · b | Eine Can 18 or | the state of the s |
| 2/1/2020 | 20 | Clean or formatting drives on Domain Controller #1, DC2, CC Records, CC Web, Imail Server, and other server |
| | | Rebuilding Domain Controllers and all other servers with (2) Network Engineers |
| | . 7. 1. | and the state of t |
| 2/2/2020 | 20 | Upgrading all OS on Domain Controller #1, DC2, CC Records, CC Web, Imali Server, and other servers |
| | | Reapplying clean backups on Domain Controller #1, DC2, CC Records, CC Web, Imail Server and other server |
| | | |
| 2/3/2020 | 15 | Search and isolate Ransomeware on (17) Mission Critical (MC) PCs from various county offices. |
| | | |
| 2/4/2020 | 10 | Search and isolate Ransomeware on (20) (MC) PCs from various county offices. |
| | | Clean and/or formatting drives, Upgrading all OS, Installing new AV, download/install all necessary programs reapplying available backups for (17) computers cleaned on 02/03/2020. Deliver and set up all certified clean PCs or network devices, setup office, email and printers. Worked with vendors (Netdata, etc) to get all neccessary software downloaded and working. |
| # . | | |
| 2/5/2020 | 8 | Search and Isolate Ransomeware on (19) (MC) PCs from various county offices. |
| | | Clean and/or formatting drives, Upgrading all OS, installing new AV, download/install all necessary programs reapplying available backups for (20) computers cleaned on 02/04/2020. Deliver and set up all certified clean PCs or network devices, setup office, email and printers. Worked with vendors (Netdata, etc) to get all neccessary software downloaded and working |
| | ما الما الما الما الما الما الما الما ا | |
| 2/6/2020 | 9 | Search and isolate Ransomeware on (21) PCs from various county offices. |
| | | Clean and/or formatting drives, Upgrading all OS, installing new AV, download/install all necessary programs reapplying available backups for (19) computers cleaned on 02/05/2020. Deliver and set up all certified clean PCs or network devices, setup office, email and printers. Worked with vendors (Netdata, etc) to get all neccessary software downloaded and working |
| | | Search and isolate Ransomeware on (20) PCs from various county offices. |
| 2/7/2020 | 9 | Clean and/or formatting drives, Upgrading all OS, installing new AV, download/install all necessary programs reapplying available backups for (21) computers cleaned on 02/06/2020. Deliver and set up all certified clean PCs or network devices, setup office, email and printers. Worked with vendors (Netdata, etc) to get all neccessary software downloaded and working |
| | · | Search and isolate Ransomeware on (20) PCs from various county offices. |
| 2 <u>/</u> 8/2020 | 9 | Clean and/or formatting drives, Upgrading all OS, Installing new AV, download/install all necessary programs reapplying available backups for (20) computers cleaned on 02/07/2020. Deliver and set up all certified clean PCs or network devices, setup office, email and printers. Worked with vendors (Netdata, etc) to get all neccessary software downloaded and working |



Gilmer Computer Tech 201 E. Marshall St Gilmer, TX 75644

| 2/9/2020 | 9 | Search and isolate Ransomeware on (20) PCs from various county offices. |
|-------------------|---------------|---|
| | | Clean and/or formatting drives, Upgrading all OS, installing new AV, download/install all necessary programs & reapplying available backups for (20) computers cleaned on 02/08/2020. Deliver and set up all certified cleaned PCs or network devices, setup office, email and printers. Worked with vendors (Netdata, etc) to get all neccessary software downloaded and working |
| FF (1 - 2 - Mage) | 建 萨拉斯克 | 。如今我是學問職職工程是多一年以前是他的學學學了 |
| 2/10/2020 | 9 | Search and Isolate Ransomeware on (25) PCs from various county offices. |
| | | Clean and/or formatting drives, Upgrading all OS, Installing new AV, download/install all necessary programs & reapplying available backups for (20) computers cleaned on 02/09/2020. Deliver and set up all certified cleaned PCs or network devices, setup office, email and printers. Worked with vendors (Netdata, etc) to get all neccessary software downloaded and working |
| <u></u> | | |
| 2/11/2020 | 8 | Search and isolate Ransomeware on (23) PCs from various county offices. |
| | | Clean and/or formatting drives, Upgrading all OS, installing new AV, download/install all necessary programs & reapplying available backups for (25) computers cleaned on 02/10/2020. Deliver and set up all certified cleaned PCs or network devices, setup office, email and printers. Worked with vendors (Netdata, etc) to get all neccessary software downloaded and working |
| | | |
| Total Hours | 136 | |

Invoice

GeekyourPC

Gilmer Computer Tech

www.geekyourpc.com

Company Address

· 201 E. Marshall St, Gilmer TX 75644 Phone: (903) 680-5086

Invoiced To

Upshur County Accounts Payable PO Box 730, Gilmer, TX 75644 (903) 843-4001

County Clerk - Attn Terri Ross

Comments or Special Instructions

Date 3/9/2020

UPSHUR01 **Customer ID**

62468: 45. P.O. Number Invoice # 502269

| Quantity | Description | Uni | it Price | Taxab | le? Am | ount [ship |
|----------|-----------------------------------|-------------------------------|--------------|-----------|--------|-----------------------------|
| 136 | Ransomeware Disaster | Recovery \$ | 70,00 | No | , · | 9,520.00 |
| | Please see detailed time attached | esheet | | • | . ٢ | COU) 2020 HAR |
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| 31 to 1 | | | | | | , . , ·d |

PLEASE REMIT PAYMENT TO:

Gilmer Computer Tech

201 E. Marshall St, Gilmer, TX 75644

Thank you for your business!

Subtotal Tax Rate

Sales Tax

Discount

TOTAL

| \$ | 9,520.00 |
|------|----------|
| | |
| | |
| \$ | |
| | |
| \$ | 9,520.00 |